TENNESSEE GENERAL ASSEMBLY FISCAL REVIEW COMMITTEE



FISCAL NOTE

HB 2860 - SB 2665

March 7, 2020

SUMMARY OF BILL: Requires the Department of Human Services (DHS) to develop, either through internal resources or by contracting with a third party, a mobile phone application for the purpose of providing citizens access to the programs offered by DHS that utilize Temporary Assistance for Needy Families (TANF) funds. Requires the application functionality to include the ability for users to: (1) search the various programs; (2) filter programs by those of which the user meets the eligibility requirements; (3) electronically apply to the programs; and (4) receive reminders of any pending information needed to complete an application. Requires the application to be free to use.

ESTIMATED FISCAL IMPACT:

Increase State Expenditures - \$350,000/FY20-21 \$60,000/FY21-22 and Subsequent Years

Other Fiscal Impact – Federal Temporary Assistance for Needy Families (TANF) funding may be available for a portion of the increase in state expenditures. However, the extent and timing of any such funding is unknown.

Assumptions:

- Based on information provided by DHS, the proposed legislation cannot be accommodated within existing resources. The DHS will need to contract with a third-party vendor in order to develop the required mobile application.
- Costs to create such an application vary widely and are dependent on multiple unknown factors that can only be determined in the design and development process.
- The one time increase in state expenditures to develop the mobile application is reasonably estimated to be \$350,000 in FY20-21.
- There will be a recurring increase in state expenditures estimated to be 20 percent of the development cost, or \$60,000 (\$350,000 x 20.0%) to maintain operation of the application in FY21-22 and subsequent years.
- Based on information provided by DHS, federal TANF funds may be available for a portion of these costs. However, the extent and timing of any such funding is unknown.

CERTIFICATION:

The information contained herein is true and correct to the best of my knowledge.

Krista Lee Carsner, Executive Director

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